

# FACT SHEET

## What is a Credentialing Ambassador?



**Credentialing Ambassadors will be champions for Credentialing for their specialty. They will be trained to deliver Credentialing Workshops and to provide support to other nurses to apply to become Credentialed.**

### Credentialing background

Credentialing demonstrates to employers, professional colleagues, patients/consumers and their family/carers that an individual nurse has achieved the professional standard for practice in specialty nursing.

Credentialing also increases awareness of the contribution nurses make to the health of the community.

Credentialing is a core component of clinical/ professional governance or self-regulation, where members of a profession set standards for practice and establish a minimum requirement for entry, continuing professional development, endorsement and recognition.

Registered nurses working in specialised fields and other disciplines have developed Credentialing as a means to ensure standards of practice and competence within their specialist domain are maintained beyond entry to practice.

With health reforms demanding greater accountability of health professionals, Credentialing of specialist nurses in Australia has become increasingly recognised as a means to meet the evolving health environment.

### What is a Credentialing Ambassador?

A cohort of Credentialing Ambassadors

within Queensland Health and Hospital Services (HHSs) will be established for each specialty.

The Ambassadors will be champions for Credentialing for their specialty, not only for the period of the project, but also into the future.

The Ambassadors will be nurses who are:

- committed to their specialty and to ongoing professional development
- eligible and willing to apply to be Credentialed
- willing to take a leadership role in promoting Credentialing to their colleagues.

The Nursing and Midwifery Office Queensland will ensure Ambassadors have support from their nursing directors and others within their HHSs.

The process is simple. In the first instance, identified Ambassadors will apply online to become credentialed. All credentialing applications are subject to peer review. Once the credential is awarded,

Credentialing Ambassadors will be trained to deliver Credentialing Workshops and provide support to other nurses to apply to become Credentialed.

Ambassadors will develop their own action plans, to identify the activities they will undertake to promote and support Credentialing to nurses in their specialty.

### Support

The Australian College of Mental Health Nurses has a lot of experience with Credentialing, and will be providing support to all new specialist Ambassadors, to make sure you are comfortable with your role and have all the resources that you need.

In addition, Credentialing Ambassadors will be provided with an 'Ambassador Kit', which will include powerpoint presentations, information and FAQs, and you will be provided with credentialing updates. Someone will always be available to help with any questions or queries you may have.

### More information

For guidelines, frequently asked questions and more go to [www.c4n.com.au](http://www.c4n.com.au).

The C4N website contains a page packed with information specifically for Credentialing Ambassadors. This page can be accessed via login details provided to you by the Project Team.

If you have any questions, please contact [enquiries@acmhn.org](mailto:enquiries@acmhn.org).

*The C4N Project will offer Credentialing to Queensland nurses. In particular, four nursing specialities that will be targeted for Credentialing: cancer, palliative care, emergency and children and young people.*

